

Release A CDR RID Report

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Originator Hal Folts/Leon Jordan
Organization ESDIS/CSC
E Mail Address folts@eos.nasa.gov/qjordan@ulabsgi.gsfc.nasa.gov
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Review	:Release A CDR	
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Priority	2	

Section Entire Document Content **Page** N/A

Figure Table N/A

Category Name MSS Design

Actionee ECS

Sub Category

Subject MSS Interaction with Help Desk

Description of Problem or Suggestion:

There is no detail presented to show the interaction between the Help Desk and MSS.

Originator's Recommendation

Supply textual descriptions, lists of request types and parameters, and scenarios that show the interaction between MSS services and the Help Desk.

GSFC Response by:

GSFC Response Date

HAIS Response by: Gary Forman

HAIS Schedule 9/20/95

HAIS R. E. Lou Swentek

HAIS Response Date 9/29/95

The Help Desk function will be defined by M&O to use a subset of MSS and CSS services. Help Desk interactions with MSS will be via operational interfaces that will also be described in DID 605.

Status **Closed**

Date Closed **10/9/95**

Sponsor **Folts**

***** **Attachment if any** *****